Basic dos and don’ts for EMPLOYEES to prevent workplace violence

**Do**

- Do attend all employer-provided training on how to recognize, avoid, and respond to potentially violent situations.
- Do report perceived threats or acts of violence to your manager or supervisor, following any existing policies that may be in place.
- Do remain aware of and support coworkers and customers if a threatening or violent situation occurs.

**Don’t**

- Don’t argue with a customer if they make threats or become violent. If needed, go to a safe area (ideally, a room that locks from the inside, has a second exit route, and has a phone or silent alarm).
- Don’t attempt to force anyone who appears upset or violent to follow COVID-19 prevention policies or other policies or practices related to COVID-19 (e.g., limits on number of household or food products).

[cdc.gov/coronavirus]